



AXA Global Healthcare Privacy Policy

Title: AXA Global Healthcare privacy policy and legal statement

Meta data: AXA Global Healthcare takes your privacy very seriously: read our privacy and legal statement for more information.

AXA Global Healthcare (UK) Limited, AXA Global Healthcare (EU) Limited, AXA Global Healthcare (Hong Kong) Limited and AXA Life and Health Reinsurance Solutions Pte. Ltd (ALHRS) are part of AXA - Global Healthcare.

AXA - Global Healthcare is committed to maintaining the privacy of personal data obtained in the course of its business activities and complying with applicable laws and regulations (e.g., EU General Data protection Regulation - GDPR) regarding the processing of Personal and Sensitive Personal Data.

Our Privacy Policies tell you what personal data we collect, why we collect it and what we do with it. It also confirms what rights you have over your data. You can view our full Privacy Policies by downloading the appropriate document below.

[AXA - Global Healthcare UK Privacy Notice \(including AXA Global Healthcare Hong Kong and ALHRS\)](#)

[AXA - Global Healthcare EU Privacy Notice](#)

[AXA - Global Healthcare PP App Privacy Notice](#)

For existing members

If you are an existing member, your policy will be administered by AGH but will be insured by one of the following insurers, which will be confirmed in your policy handbook.

Please also refer to the following links below to access the relevant privacy notices.

[AXA Health Privacy Policy](#)

[AXA Insurance dac Privacy Policy](#)

[AXA XL Insurance Company UK Limited Fair Processing Notice](#)

[Optimum Global Insurance Company Limited \(OGICO\) Fair Processing Notice](#)

[Old Mutual General Insurance Kenya Limited Privacy Notice](#)



Our Data Protection Officer

If you wish to contact the Data Protection Officer, the details are below:

The Data Protection Officer, AXA Global Healthcare, International House, Forest Road, Tunbridge Wells, TN2 5FE

England

email address: aghprivacy@axa.com

Control of data transfer

AXA Global Healthcare, as part of the AXA Group, has policies and governance dedicated to the protection of personal data internationally. These include strict control of the transfers of your data, where such transfers take place to destinations outside of the UK, European Union/EEA (European Economic Area) and countries judged to have adequate levels of data protection.

AXA Global Healthcare provides medical insurance and claims management services on a global scale, and currently exports data to the jurisdictions below:

- Hong Kong
- The United Arab Emirates
- Kenya
- India
- United States of America (USA)
- Switzerland

These transfers are governed by standard contractual clauses and binding corporate rules (BCRs) where other AXA Group companies are involved in the processing.

AXA Binding Corporate Rules

[AXA is the first insurance Group to have approved Binding Corporate Rules \(BCR\)](#), an internationally recognized standard providing adequate protection of personal data in multinational companies and is in the process of implementing them. These rules were reviewed and approved by 16 data protection authorities across Europe. BCR are a data privacy contractual framework setting minimum measures for the protection of personal data (data of customers, employees, and other stakeholders) obtained in the course of business when such data is transferred in multinational companies.